

Trend Micro Titanium Internet Security

Product Name: Trend Micro Titanium Internet Security

Product Version: 2011 3.0

Product Cost: Free to students and faculty through Secure Access SSL VPN

Product Registration, Activation and License Requirements: Activated during installation through a serial number.

Operating System Compatibility:

- Windows XP (32-bit)
- Windows Vista (32-bit and 64-bit)
- Windows 7 (32-bit and 64-bit)
- Mac OS

System software dependencies:

- Internet Explorer 7 or higher, Mozilla Firefox 3.5 or higher or Google Chrome 10.0 or higher
- Any PDF reader

System Hardware dependencies:

- Processor (800MHz Minimum, 1GHz Recommended for Vista and 7)
- Processor (350MHz Minimum, 800MHz Recommended for XP)
- RAM (1GB for Vista and 7, 512MB for XP)
- Disk Space (500MB free)
- Display (High-color 800x480 minimum)

Vendor Web Site for support and product access:

<http://esupport.trendmicro.com/en-us/consumer/default.aspx>

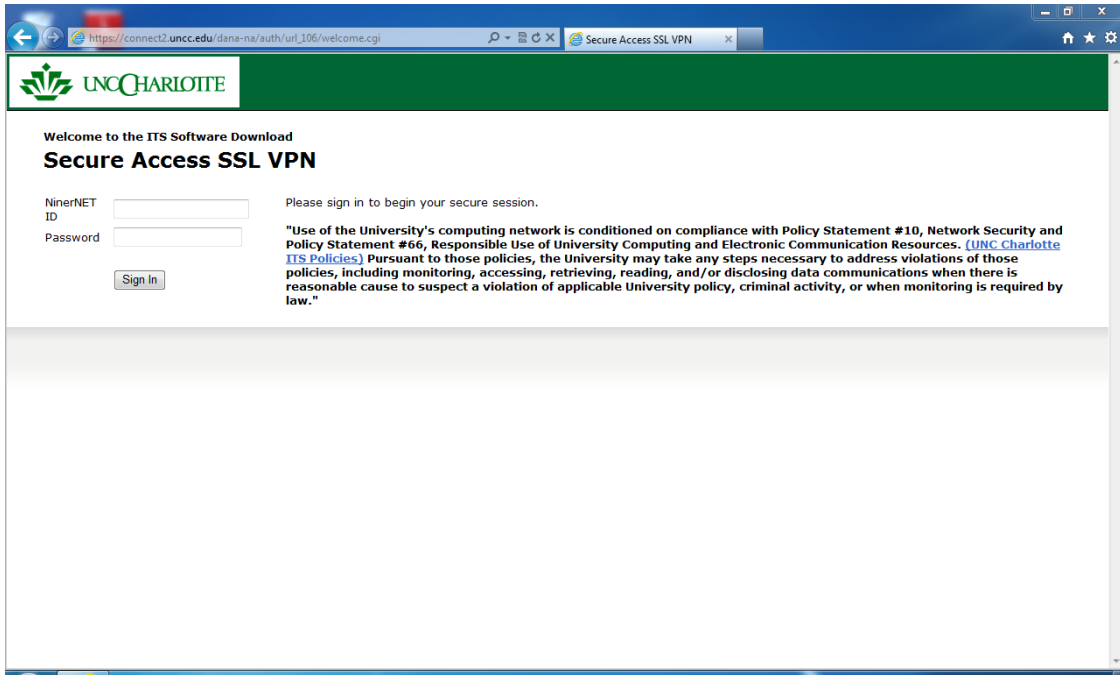
Date Evaluated by PCS: 11/1/2011

Available from: <http://software.uncc.edu>

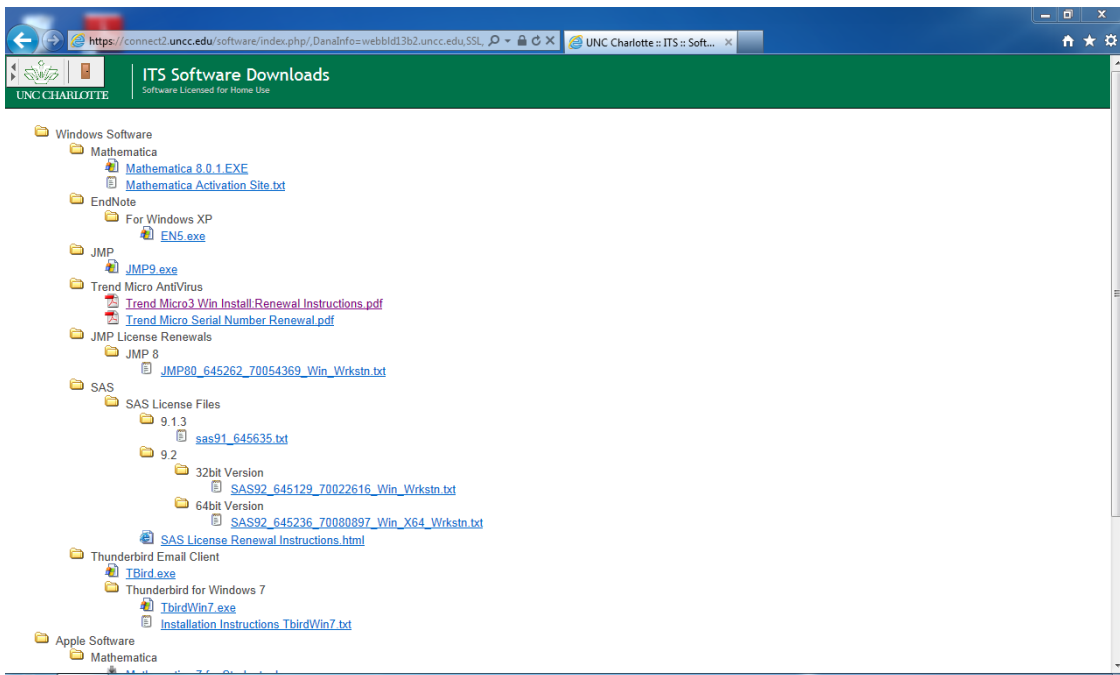
Test Install Performed on: Windows 7 32-bit

Installation, Setup and Configuration:

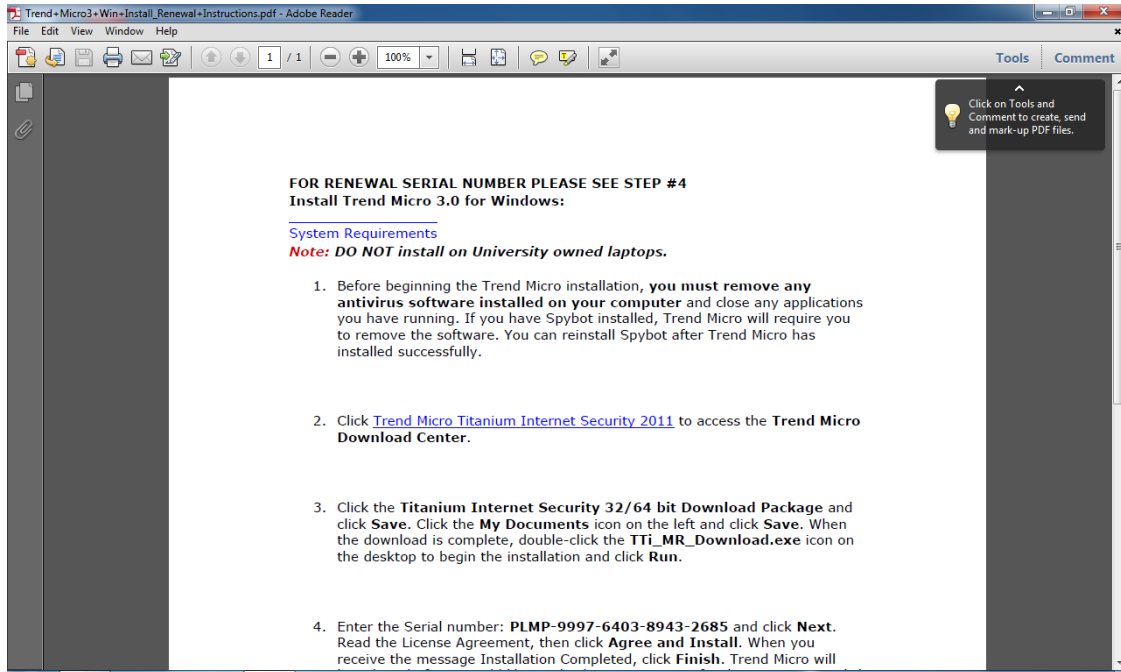
- 1) Uninstall any other antivirus programs that you have on your computer.
- 2) Go to <http://software.uncc.edu> and log in with your NinerNET ID and password.



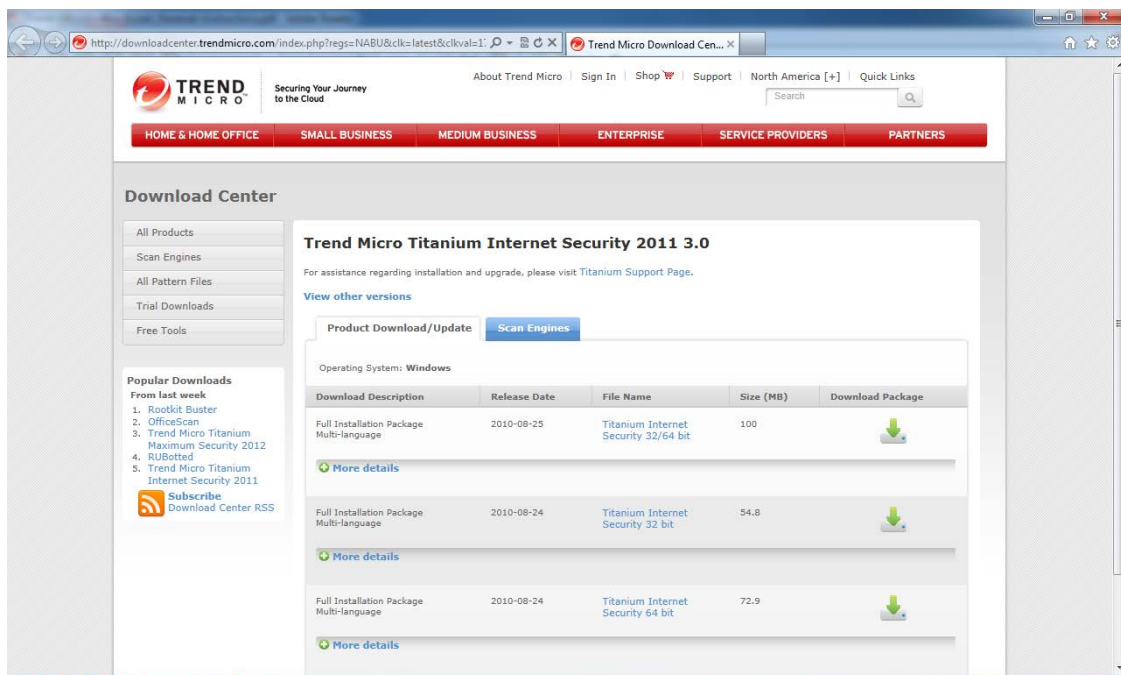
- 3) Once you log in, you will see a list. Click, "Trend Micro3 Win Install: Renewal Instructions.pdf".



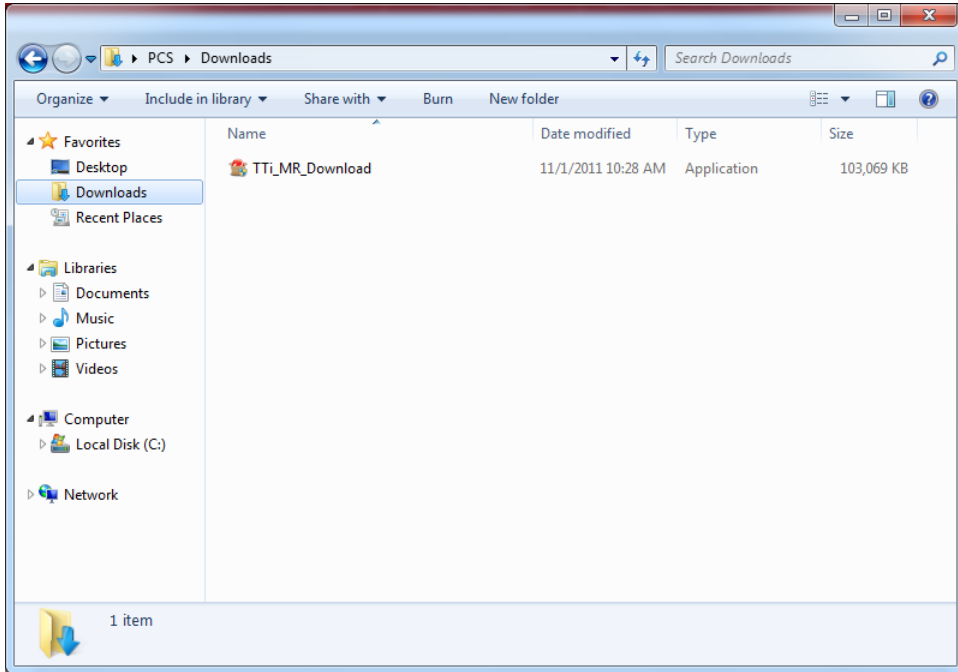
- 4) When the PDF opens, go to step two (provided you don't have any other antivirus currently installed) and click the link "Trend Micro Titanium Internet Security 2011".



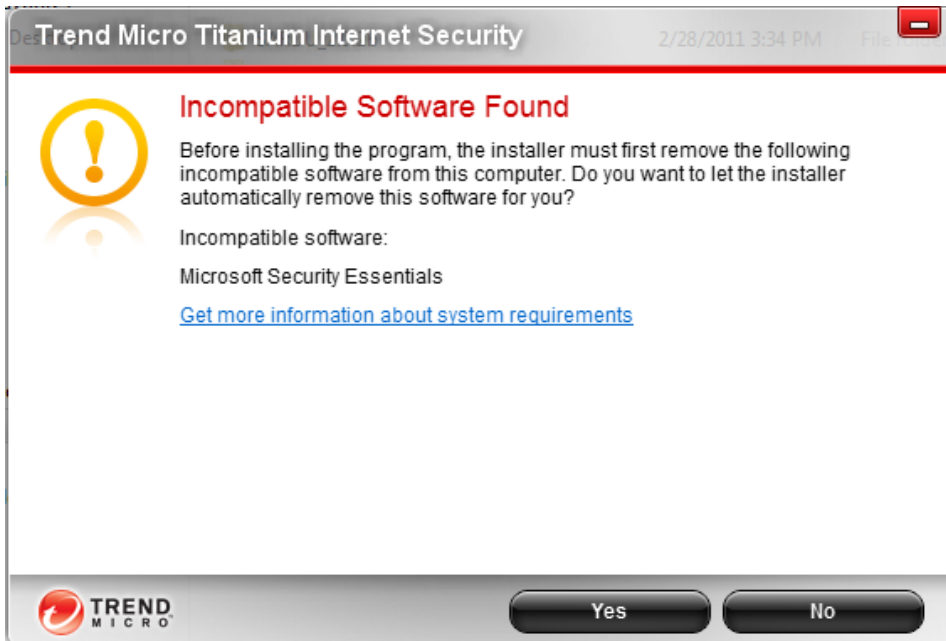
- 5) A web page will open. Click "Titanium Internet Security 32/64 bit" and allow the file to download.



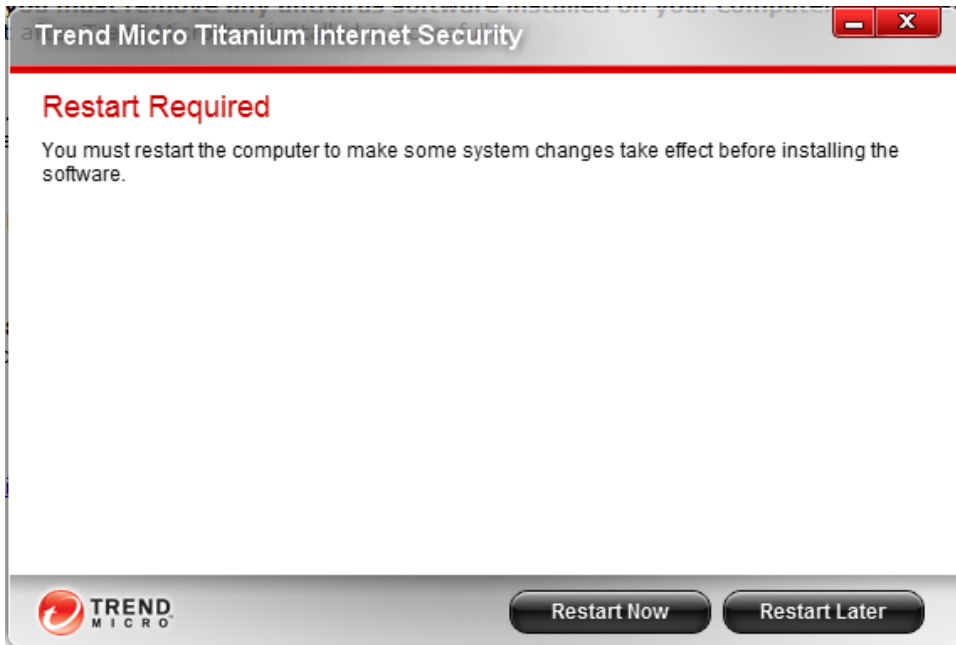
- 6) After the download has completed, go to the folder containing the file. Once there, double-click the file to run it.



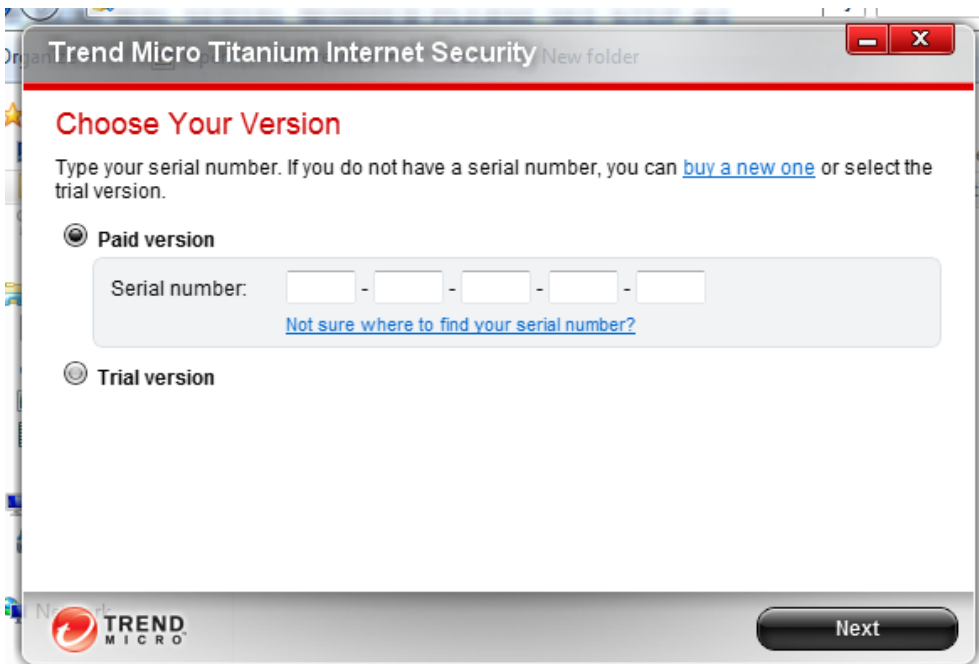
- 7) If you didn't remove all the antivirus software previously installed on your computer, you may see a window like this. If you do, click "Yes." If not, skip to step 10.



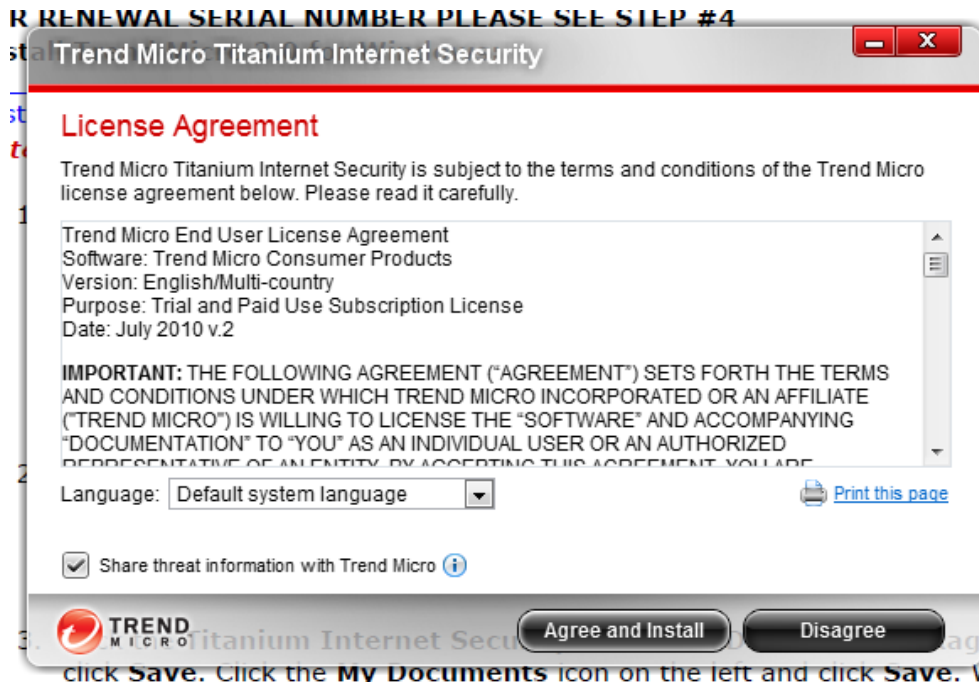
- 8) After Trend Micro removes the other antivirus software, you will need to click Restart Now.



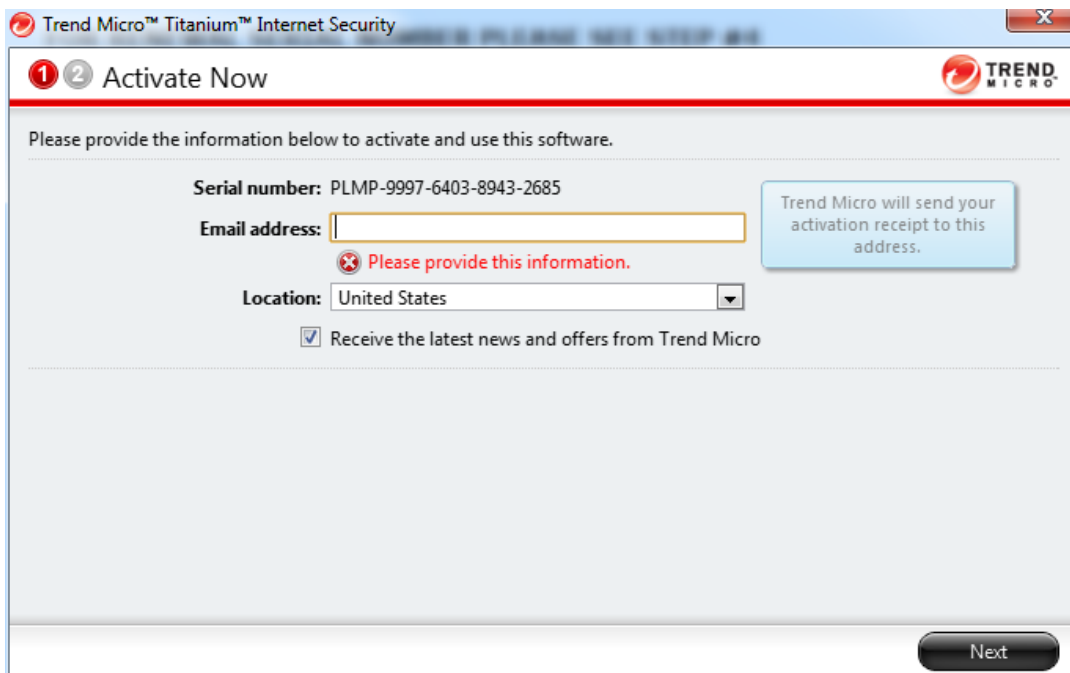
- 9) If the installer does not automatically restart with the computer, go back to the folder containing the download file and run it again.
- 10) Now the window to start the install itself will pop up. Once you get to the page shown, put the serial number given in the PDF (as shown in step 4 on pg. 3 of this document) into the boxes.



- 11) After entering the Serial Number, you will need to click Agree and Install on the License Agreement page.



- 12) After this, activate the software by entering your email address and deselecting Receive the latest news and offers from Trend Micro, then click "Next."



- 13) When the install completes, click Finish and then the program will start. Select “Don’t show this page again” and then click “Close.”

